

Sarah Moore

Lead Case Manager

“As a Case Manager, I feel privileged to work so closely with my clients and their families through a difficult and challenging time. I am passionate and committed to supporting them to achieve their goals and will endeavour to enable my clients to become as independent as possible”



Professional qualifications:

RN Dip H/E (Adults)

Memberships and registrations:

Nursing and Midwifery Council (NMC)
Royal College of Nursing (RCN)
British Association of Brain Injury Case Managers (BABICM)
Multidisciplinary Association of Spinal Cord Injury Professional UK (MASCIP)
Spinal Injuries Association (SIA) - Associate



Sarah's career pathway:

I have been a qualified nurse for 27 years I spent my early years on the Orthopaedic wards before joining the team at The Princess Royal Spinal Injuries Centre in Sheffield in 1996. During my time there I worked in all areas of the specialty including acute care and ventilation, rehabilitation and the continuing care ward where patients were readmitted for a variety of surgical interventions to manage complications of their spinal injury. I also worked as a Sister in all of these areas before being asked to develop the Discharge Liaison role in 2008, when the National Service Framework and Continuing Health care Legislation was introduced.

This allowed me to acquire valuable experience and skills within the health and social care funding streams supporting patients to undergo assessments with a view to implementing appropriate care. Co-ordinating discharges for these patients was complex and required efficient and effective liaison with the external services involved so that discharges could be completed in a timely way. It was whilst working in this role I was introduced to private Case Managers who would work alongside me to assist in discharge arrangements for their clients.

I started as a Case Manager at JS Parker Ltd in 2011 where I worked with clients and their families with spinal cord injuries and brain injuries which may have included other catastrophic injuries. This enabled me to develop my case management skills within a more diverse client group.

In 2015, I became a Senior Case Manager which involved supervising Case Managers through their initial induction and further development, whilst also overseeing their cases, to ensure the client's need were met and a quality service was provided.

I have now moved away from JS Parker and established my own company. This allows me to work more closely with my clients. I co-ordinate large multidisciplinary teams, oversee client's rehabilitation to ensure positive outcomes and work collaboratively with specialist care providers so that our clients receive the best care possible.

I enjoy working alongside the medico legal team and our clients through the litigation process ensuring the appropriate documentation and evidence demonstrates my client's needs and believe I have built up excellent working relationships with some of the most respected firms of solicitors who specialise in the field of catastrophic injuries.

Resume of career:

2022 - present	Director and Lead Case Manager, Spinal Case Management Ltd
2015 - 2022	Senior Case Manager, JS Parker Ltd
2011 - 2015	Case Manager, JS Parker Ltd
2008 - 2011	Discharge Liaison Sister, Spinal Injuries Centre, Sheffield
2003 - 2008	Sister, Spinal Injuries Centre, Sheffield
2000 - 2003	Senior Staff Nurse, Spinal Injuries Centre, Sheffield
1996 - 2000	Staff Nurse, Spinal Injuries Centre Sheffield
1994 - 1996	Orthopaedic Staff Nurse, Hallamshire Hospital, Sheffield

Training and professional development:

As part of my professional registration, I revalidate every three years which requires I undertake 35 hours of training as well as evidencing 450 hours of clinical practice within this time period. I am committed to ensuring I remain current to enable me to provide a quality service to my clients and attend specialist update training through a variety of sources including the SIA, BABICM and MASCIP