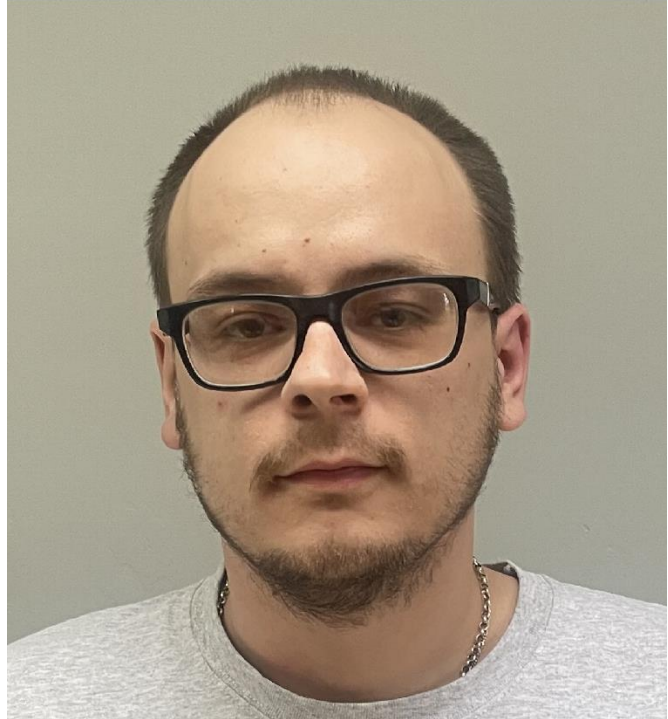


## Matthew Baynham

### Business Manager

“Having suffered a spinal cord injury and gone through the litigation process myself, I have personal experience of the journey clients will take. By drawing upon my IT knowledge and experiences since my injury, I feel privileged to have the opportunity to work alongside clients and help them achieve their aspirations and goals”



#### Professional qualifications:

OCR Level 3 Award in Text Processing (Business Professional)  
OCR Level 3 NVQ Diploma in Business and Administration  
EDI Level 3 Certificate in principles of Business Administration  
BCS Level 3 Certificate in IT User Skills (ECDL Advanced)

#### Memberships and registrations:

Spinal Injuries Association (SIA) - Member

## Matthew's career pathway:

I started as a business administration modern apprentice with Barnsley MBC in 2009. I was based within the adult social services sector. I began to understand the principles of business administration, while also dealing with vulnerable adults.

I then progressed into the position of human resources assistant, still within Barnsley MBC. I became responsible for the processing DBS checks from point of contact, right through to disclosure. I used my IT knowledge and began to streamline the processes carried out, to save time, as well as reduce error rates. I then applied for and was successful in securing the position of human resources advisor.

However, in May 2013 I was involved in an incident, which resulted in me suffering a spinal cord injury (amongst other injuries). I began my rehabilitation journey at The Princess Royal Spinal Injuries Centre in Sheffield, before being discharged home.

I subsequently started the litigation process following the incident, and this is how I came to meet Sarah Moore (Lead Case Manager here at Spinal Case Management Ltd).

I spent the years following this undergoing rehabilitation at home, proceeding through the litigation process, as well as deciding what aspirations and goals I wanted out of life.

In 2017, I undertook commercial drone pilot training became one of the first spinal cord injured drone pilot. I've always had an interest in technology and undertaking this training has, and continues to, allow me to view aspects that an able-bodied person can do with ease.

During rehabilitation, I have always wanted the opportunity of providing people with similar injuries the use of a hydrotherapy pool (which I found beneficial). I decided to undertake a complete refurbishment of the pool at my property, which now provides a facility for people to access for their physiotherapy needs.

It was after meeting with Sarah again in 2021 that we began discussions about a partnership. By me providing my IT knowledge and real life experience, with Sarah providing her clinical and case management experience, a unique working relationship was established, of which Spinal Case Management Ltd came to be.

## Resume of career:

2022 - present	Business Manager, Spinal Case Management Ltd
2019 - present	Director, MB Hydropool Ltd
2017 - present	Director / Chief Pilot, MB Drones Ltd
2013 - 2015	Human Resources Advisor, Barnsley MBC
2010 - 2013	Human Resources Assistant, Barnsley MBC
2009 - 2010	Modern Apprentice, Barnsley MBC

## Training and professional development:

I currently undertake online training courses in respect of IT and data processing to keep on top of all current rules and regulations. I follow multiple information streams and access newly released training which helps me progress in both an IT and case management aspect.